Webcast Information:
Frequently Asked Questions

Player Requirements

The FSU Center for Academic & Professional Development (CAPD) recommends the following system requirements for the best presentation viewing experience with the Mediasite Player on Windows, Mac OS

Before you begin, here are some things to consider:

**Silverlight 3.0** is required to view presentations in the Silverlight Player. If you do not have Silverlight 3.0, you will be prompted to install it when you view a presentation.

Remember to configure pop-up blockers to allow site pop-ups.

If you are not using Internet Explorer as your browser on Windows, see additional considerations (below).

**Windows requirements**

- Microsoft® Windows XP, Windows 2003, or Windows Vista®
- Microsoft Internet Explorer® 6.0 SP1 or later, Firefox® 2.0 or later, or Google Chrome 1.0
- Windows Media® Player 9.0 or later
- Microsoft Silverlight® 2.0 or later
- Broadband Internet connection (256 Kbps & above)

**Mac requirements**

- Intel Processor based Apple® Mac® OS X 10.4.8 or later
- Apple Safari™ 2.0.4 or later or Firefox 2.0 or later
- Microsoft Silverlight® 2.0 or later
- Broadband Internet connection (256 Kbps & above)

**Additional considerations**

To view Mediasite presentations using Firefox over Windows Vista or Windows XP:

- Use the ActiveX Plug-in you are prompted to download when you first attempt to view a presentation.

**OR**

- Copy the Windows XP plug-in dlls to your machine following these instructions.

If you are having problems and your computer meets the system requirements, visit Sonic Foundry's **Troubleshooting Mediasite Playback** web resource for tips on troubleshooting your computer and more information on Player features.